



## Project Information

<b>Client</b>	NHS Property Services
<b>Location</b>	London, United Kingdom
<b>Type</b>	Healthcare
<b>Duration</b>	Five year Capital Programme
<b>Cost</b>	£ 500M (5 year capital programme)

## Overview

NHS Property Services (NHSPS) delivers property and facilities management expertise to the directly managed portion of the NHS real estate portfolio. At a time of major change and increasing demand there is a focus on the need for cost reduction while at the same time improving how the portfolio is managed. The overall objective being to deliver on the need to generate vital funds for reinvestment to support improvements in frontline patient care. The NHSPS portfolio contains 3,500 buildings, with a value of over £3 billion, and represents approximately 10 percent of the entire NHS real estate holding.

## Challenge

The goal of NHSPS is to be the leading healthcare property provider in England, and property partner of choice for NHS England, the wider NHS and other public sector organisations in the health and social care environment. To achieve this NHSPS began an initiative to transform its services and add value called The Business Systems Transformation Programme. The aim of this programme is to strengthen the customer offering and optimise business potential. The system for managing capital projects requires that more insight into the portfolio be made available and efficiency increased within the construction phase.

## Solution

After evaluating several systems for managing the construction on capital projects, NHSPS selected PMWeb for the following reasons:

- PMWeb is the most complete solution, and matched the requirements for gaining insight and creating a more efficient organisation.
- PMWeb intuitive workflow module allows NHSPS to build all their business processes into the system easily.
- Real-time dashboards and BI Reports allow for increased productivity, transparency and accountability.

## Results & Benefit

PMWeb's "out-of-the-box" system was quick to implement and had the immediate benefit of delivering increased efficiency. After experiencing some years of underinvestment, NHSPS, with the use of PMWeb, is now undertaking full management of the portfolio without the need for a larger organisation and managing to speed up the delivery of previously delayed projects.

## PMWeb Features Used

- CapEx Planning
- Cost Mgmt.
- Visual Workflow
- BI Reporting
- Custom Form Builder
- Estimating
- Project Mgmt.
- Scheduling
- Document Manager
- Asset Mgmt.
- Engineering forms
- Risk Mgmt.